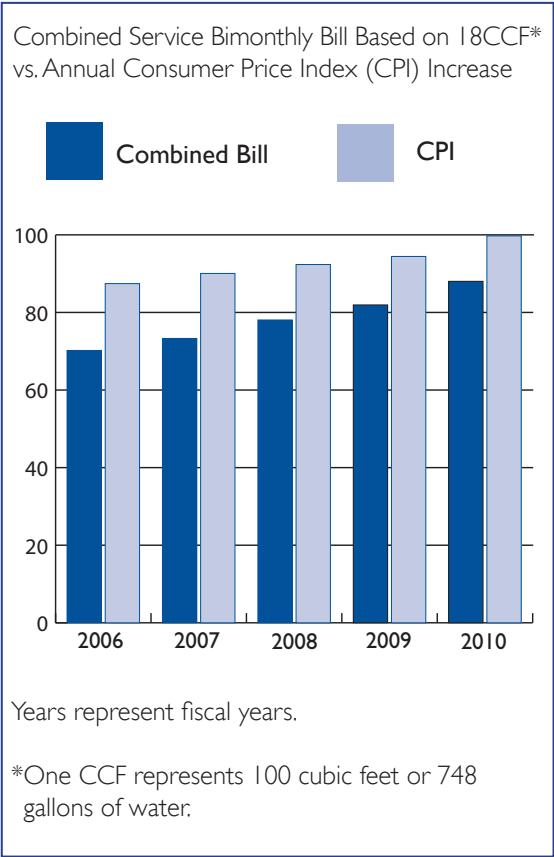


The Chesterfield County Department of Utilities is entirely self-supporting. No county tax dollars are used for any Utilities operations. As a result, the Utilities Department depends on revenues generated from system users and new connections. Periodic adjustments to rates help maintain quality service and high standards. To keep revenue in line with projected operating expenses, new customer, capacity and wastewater commodity charges will become effective with bills issued on and after July 1, 2009.



Bimonthly Rate Schedule

Water and wastewater charges are billed bimonthly. Customer, capacity and commodity charges make up the total bimonthly bill. The customer and capacity charges equal the minimum charge for service regardless of the water volume (amount of water used). The commodity charges are determined by the metered water volume.

Rates reflected on bills issued on and after July 1, 2009:

Bimonthly Customer Charge — \$8.00
Bimonthly Commodity Charge (volume charges) per 100 cubic feet — water, \$1.24; wastewater, \$1.45

Bimonthly Capacity Charges:

Meter Size (in inches)	Water	Wastewater
5/8 or 3/4	\$10.40	\$21.20
1	\$26.00	\$53.00
1 1/2	\$52.00	\$106.00
2	\$83.20	\$169.60
3	\$166.40	\$339.20
4	\$260.00	\$530.00
6	\$520.00	\$1,060.00
8	\$832.00	\$1,696.00
10	\$1,196.00	\$2,438.00
12	\$1,612.00	\$3,286.00
Dwelling, single-family, including townhouses and mobile homes that are not located in a mobile-home park†	\$10.40	\$21.20
Dwelling, two-family (per unit)‡	\$10.40	\$21.20
Mobile homes that are located in a mobile-home park and multiple-family dwellings (per unit)	\$8.84	\$18.02

†For a dwelling with a 5/8 inch or 3/4 inch meter. Dwellings served by larger meters pay the capacity charge according to meter size. This does not apply to mobile homes or apartments.

Make checks payable to:
Treasurer, Chesterfield County

Payments must be received by the due date and can be mailed to:
Chesterfield County Utilities Department
P.O. Box 608
Chesterfield, VA 23832-0009

Payments can be made at Chesterfield County Utilities, 9840 Government Center Parkway, in the Chesterfield County government complex, 8:30 a.m.-5 p.m., Monday-Friday. Past-due payments must be made in person in the lobby of the Utilities Department Building during regular business hours.

The Utilities Department also provides drop boxes for customers paying at any time on or before the past due date. Walk-up boxes are located at each entrance to the Utilities Department Building. For added convenience, a drive-through box is located near the parking lot exit on the east-facing side of the building. Customers using the drive-through box are encouraged to enter the parking lot from Mimms Drive, take an immediate right turn, and continue around the building to the median by the parking lot exit.

If you have questions about your bill, please contact us at (804) 748-1291.

Visit us online at chesterfield.gov/utilities or e-mail us at utilities@chesterfield.gov.

Para asistencia en español, por favor llame a Juan Santacoloma, Enlace Hispano del Condado de Chesterfield. Teléfono: (804) 796-7085



Providing a FIRST CHOICE community through excellence in public service

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Calculating Your Water and Wastewater Bill

New rates reflected on bills issued on and after July 1, 2009



Chesterfield County
Department of Utilities
(804) 748-1291

How To Calculate Your Bill

The Utilities bill is based on three separate charges:

Customer Charge

This bimonthly charge on each account recovers the expenses to read the meter, service the account and process the bill.

Capacity Charge

This bimonthly charge recovers the expenses the Utilities Department incurred to build facilities and fund future replacement of those facilities.

Commodity Charge

This unit charge per CCF* recovers the Utilities Department's cost to treat, transport, and store water and wastewater, as well as the expense of replacing existing facilities.

The customer and capacity charges are applied to each bill even if no water is used. These charges equal the minimum bimonthly charge.

Examples** for Water and Wastewater Customers			
4 CCF		18 CCF	
Bimonthly bill based on a 5/8 inch meter using 4 CCF* of water.		Bimonthly bill based on a 5/8 inch meter using 18 CCF* of water.	
Minimum Charge:		Minimum Charge:	
Customer Charge	\$8.00	Customer Charge	\$8.00
Water Capacity Charge	\$10.40	Water Capacity Charge	\$10.40
Wastewater Capacity Charge	\$21.20	Wastewater Capacity Charge	\$21.20
Total Minimum Charge	\$39.60	Total Minimum Charge	\$39.60
Commodity Charge:		Commodity Charge:	
Water (4 CCF x \$1.24)	\$4.96	Water (18 CCF x \$1.24)	\$22.32
Wastewater (4 CCF x \$1.45)	\$5.80	Wastewater (18 CCF x \$1.45)	\$26.10
Total Commodity Charge	\$10.76	Total Commodity Charge	\$48.42
Totals:		Totals:	
Minimum Charge	\$39.60	Minimum Charge	\$39.60
Commodity Charge	\$10.76	Commodity Charge	\$48.42
Total Bill **	\$50.36	Total Bill **	\$88.02

Examples** for Water only Customers			
4 CCF		18 CCF	
Bimonthly bill for water-only customer based on a 5/8 inch meter using 4 CCF* of water.		Bimonthly bill for water-only customer based on a 5/8 inch meter using 18 CCF* of water.	
Minimum Charge:		Minimum Charge:	
Customer Charge	\$8.00	Customer Charge	\$8.00
Water Capacity Charge	\$10.40	Water Capacity Charge	\$10.40
Total Minimum Charge	\$18.40	Total Minimum Charge	\$18.40
Commodity Charge:		Commodity Charge:	
Water (4 CCF x \$1.24)	\$4.96	Water (18 CCF x \$1.24)	\$22.32
Total Commodity Charge	\$4.96	Total Commodity Charge	\$22.32
Totals:		Totals:	
Minimum Charge	\$18.40	Minimum Charge	\$18.40
Commodity Charge	\$4.96	Commodity Charge	\$22.32
Total Bill **	\$23.36	Total Bill **	\$40.72

*One CCF represents 100 cubic feet or 748 gallons of water.
** These are examples only. The total bill will be higher or lower depending on the amount used.

Wastewater-only customers – Residential customers connected to the county wastewater system but not connected to the county water system are charged \$55.30 per billing.